

Data Privacy & Protection

“At Letshego Financial Services Lesotho (hereafter referred to as “LFSL”, “Letshego”, “we”, “us”, “our”), we value your privacy and are committed to the protection of your personal data and ensuring transparency in how it is collected, used and safeguarded.

The below Privacy Notices explain how we process your personal data as per the Lesotho Data Protection Act 2011 (hereafter referred to as the “DPA”).

This Data Privacy Notice outlines the types of personal information we collect, how we process it, and the rights you have in interacting with our services or accessing our website. By engaging with Letshego whether online, in-store, or through any of our platforms you trust us with your personal information, and we take that responsibility seriously.

We encourage you to read this notice carefully to understand our data processing rigor and personal data and how we uphold your right to privacy.

In the event that you have a query or complaint we have provided you with certain forms being the Data Subject Rights Request Form which will be used to exercise your rights as well as the Data Subject Complaints Form which you can use in the event that you have a complaint regarding the processing of your personal data.

We may update these notices from time to time to reflect changes in how we process personal data, including any amendments to the Lesotho Data Protection Act or applicable laws and regulations. The latest version will always be available on our website.”

Please select the relevant document below:

1. Data Subject Rights Request Form

This form is used to submit a request relating to your personal data, including access, correction, deletion, restriction, objection, or portability where applicable.

Download Form

2. Data Subject Complaint Form

Use this form if you wish to raise a complaint or concern about how your personal data has been collected, used, shared, stored, or protected.

Download Form

3. Supplier Privacy Notice

This notice explains how we collect, use, store, share, and protect personal data relating to suppliers, vendors, contractors, and business partners.

View Notice

4. Customer Privacy Notice

This notice explains how we collect, use, store, share, and protect personal data relating to customers.

View Notice