

## Transact and Win Campaign Competition

2 June 2023 – 31 August 2023

### Terms & Conditions

#### 1. Duration:

- The competition is open for entry from 2 June 2023 – 31 August 2023 and the competition will be running from the below periods
- Competition running: Weekly Competition - 2 June 2023 – 31 August 2023
- Competition running: Monthly Competition - 2 June 2023 – 31 August 2023
- Competition running: Grand Prize – 2 June 2023 – 31 August 2023
- (Hereinafter referred to as the competition periods)

#### 2. Eligibility:

- This competition is open to any individual who has a Letshego Bank account and uses it to Swipe use the Digital Mall or USSD banking for purchases during the specified periods.
- The direct families (spouse & children) and employees of Letshego Holdings Namibia, may not participate in this competition.
- All entrants will be required to comply with all product application requirements, with the emphasis that the prize may only be awarded to a winner if he or she is FIA compliant.
- Should an entrant not be able to comply with FIA requirements they shall forfeit entry into the competition.
- The standard terms and conditions of the selected card types shall apply.

#### 3. How to enter the competition?

- Participation in the competition is automatic for any individual who uses either their LetsGo Account to Swipe (make payments via any Point-of-Sale machine, across Namibian Retail Shops & Merchants) or make any transaction through the Letshego Digital Mall or USSD service during the competition period.
- 10 or more transactions can be to any value to qualify for entry into the draw. (The more you swipe the better your chances).
- Only one entry into the competition will be allowed per swipe, regardless of the value of the transaction.

#### 4. Competition Prizes

- Entrants stand a chance to win:
- **All entries that qualify into the main draw automatically qualify for the Grand Prize:**  
VolksWagen Polo Vivo
- Main Competition Prizes:
- **12 MTC SuperAweh Vouchers (N\$65 each)**
- **3 Samsung smartphones (N\$4000 each)**

#### 5. Winners Selection

- All qualifying entries will be collated into a database and the winning entries will be selected monthly by a random draw on the following dates:

Letshego Bank Namibia Limited, Registration Number: 97/373  
Namibia | 18 Schwerinsburg Street | Windhoek | Tel: (+264) 61 202 3500  
A subsidiary of Letshego Holdings Namibia Limited Reg. No. 2016/0145  
Letshego Holdings Namibia Limited is listed on the Namibian Stock Exchange LHN ISIN: NA000A2DVV41

**Non-Executive Directors:** M. Palanduz (Chairperson) (Namibia), S. Bloch von Blottnitz (Germany) R. Martins-Hausiku (Namibia), K. Chiusiwa (Botswana) M. Nakale (Namibia),

**Executive Directors:** E. Kali (CEO) (Namibia) K-S. Altmann (CFO) (Namibia)

**Company Secretary:** M. Klein (Namibia)

**Campaign Period 1:**

Competition running: Each Monday of the competition duration 2 June – 31 August 2023  
The weekly winners will be announced on the following weeks Monday's  
12 lucky winners will win MTC SuperAweh vouchers worth N\$65.00.00 each

**Campaign Period 2:**

Competition running: Monthly winners during the Campaign Duration 2 June – 31 August 2023  
The monthly winners will be announced on the following dates: 3 July 2023, 1 August 2023, 1 September 2023  
3 lucky winners will win a Samsung worth N\$4000.00 each

**Grand Prize:**

Competition running: Grand Prize – 2 June – 31 August 2023  
All entries that qualify into the main draw automatically qualify for the Grand Prize: Polo Vivo 2023 worth N\$250 000

- All winners will be required to share a copy of their Identity Document (ID) and their Bank Account details within 5 working days after the first contact has been made with them.
- The airtime will be transferred to the winners' cellphones within 20 working days from receipt of the winners' documents.
- The first entry and corresponding account number drawn will represent the first winner. The second entry drawn will represent the second winner; the third entry drawn will represent the third winner, and so on.
- Three extra entries will be drawn and will represent the alternative winners. The alternative winners will be made use of if an initial winner is not reachable for 5 calendar days after the first attempt to make contact or forfeits the prize according to any of the clauses mentioned in this Terms and Conditions document. The first entry will be utilized first as an alternative winner.
- The main draw proceedings will be overseen by an external Auditor/ Legal advisor to ensure that the draw is conducted in a fair and non-biased manner.
- The winners will be notified telephonically to verify their identity and contact details. Thereafter winners will receive confirmation of their winnings via email for record.
- All winners' accounts will go through a verification process with the Letshego Bank Legal & Credit department to ensure that they are not a reputational risk to the bank.
- Once all winners are confirmed as valid, the winners will be required to report to their nearest branch to sign for the acceptance of the prize and its terms and conditions.
- No negotiation shall be entered into regarding winners and prizes.
- The results of the draw will be final.
- The winners' consent to be photographed and their names and surnames be made public via Newsprint and Social Media media channels.
- Any tax liability as a result of accepting the prize is the responsibility of the winner.

## 6. Other

- Entry constitutes full and unconditional acceptance of these Terms and Conditions. Letshego Bank reserves the right to disqualify any individual in breach of these Terms and Conditions.
- Letshego Bank reserves the right to verify the validity of all entries and claims and to disqualify any entrants who tamper with the entry process, or who submit an entry/claim not following these conditions of entry.
- Letshego Bank and its associated agency are not responsible for any incorrect or inaccurate information, for any technical error, or any combination thereof that may occur in the course of the administration of this competition.
- Letshego Bank reserves the right in its sole discretion to disqualify any individual whom Letshego Bank has reason to believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardize the fair and proper conduct of the competition. Letshego Bank's legal rights to recover damages or other compensation from such an offender are reserved.
- All entries become the property of Letshego Bank. Letshego Bank collects Personal Information about the entrants to conduct the competition and to enable them to participate in this competition, but no further use of this information will be made without the permission of the entrants unless the information is a basic requirement to provide the service linked to the Letshego Bank Account. If the information requested is not provided, the entrant may not participate in the competition.
- If for any reason this competition is not capable of running as planned, including disruptions due to infection by a computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other causes beyond the control of Letshego Bank, which corrupt or affect the administration security, fairness or integrity or proper conduct of this competition, Letshego Bank reserves the right in its sole discretion to modify the terms of the competition including these terms and conditions, and/or to cancel the competition and recommence it from the start on the same conditions.